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[HM Revenue
& Customs](#)

Corporate report

HMRC organisation chart

Updated 12 June 2023

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This publication is available at <https://www.gov.uk/government/publications/hmrc-organisation-chart/hmrc-organisation-chart--2>

Permanent secretaries

[Jim Harra](https://www.gov.uk/government/people/jim-harra) (<https://www.gov.uk/government/people/jim-harra>) – Chief Executive, First Permanent Secretary and Accounting Officer

[Angela MacDonald](https://www.gov.uk/government/people/angela-macdonald) (<https://www.gov.uk/government/people/angela-macdonald>) – Deputy Chief Executive, Second Permanent Secretary

Executive Committee

HMRC's Executive Committee is the department's main executive forum. It oversees and assures all of HMRC's work and is responsible for setting and delivering strategy. Read more about the [Executive Committee](https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-governance#executive-committee) (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-governance#executive-committee>).

Myrtle Lloyd – Director General [Customer Services](#) (Wellbeing Champion)

Penny Ciniewicz – Director General [Customer Compliance](#) (Race Champion)

Jonathan Athow – Director General [Customer Strategy and Tax Design](#) (Social Mobility Champion)

Esther Wallington – [Chief People Officer](#) (Age and Gender Champion)

Justin Holliday – [Chief Finance Officer](#), Tax Assurance Commissioner (Religion or Belief Champion)

Daljit Rehal – [Chief Digital and Information Officer](#) (Accessibility Champion)

Alan Evans – General Counsel and Director General, [Solicitor's Office and Legal Services](#) (LGBTI+ Champion)

Carol Bristow – Director General [Borders and Trade](#)

Joanna Rowland – Director General for [Transformation](#) (Carers Champion)

Andrew Pemberton – Director of [Communications](#) (Sustainability Champion)

Jonathan Russell – Chief Executive, [Valuation Office Agency](#)

HMRC Non-Executives

Our Non-Executive Directors provide an external perspective and use their skills and experience to advise the department.

Non-Executive Board members

[Dame Jayne-Anne Gadhia](#) (<https://www.gov.uk/government/people/jayne-anne-gadhia>) (Lead Non-Executive, and Chair of the [HMRC Board](https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-governance#hmrc-board) (<https://www.gov.uk/government/organisations/hm-revenue-customs/about/our-governance#hmrc-board>))

[Michael Hearty](#) (<https://www.gov.uk/government/people/michael-hearty>) (non-executive board member with responsibility for the Union)

[Juliette Scott](#) (<https://www.gov.uk/government/people/juliette-scott>)

[Paul Morton](#) (<https://www.gov.uk/government/people/paul-morton>)

[Patricia Gallan](https://www.gov.uk/government/people/patricia-gallan) (<https://www.gov.uk/government/people/patricia-gallan>)

[David Cooper](https://www.gov.uk/government/people/david-cooper) (<https://www.gov.uk/government/people/david-cooper>)

[Jen Tippin](https://www.gov.uk/government/people/jen-tippin) (<https://www.gov.uk/government/people/jen-tippin>)

Non-Executive committee members

[Elizabeth Fullerton-Rome](https://www.gov.uk/government/people/elizabeth-fullerton-rome) (<https://www.gov.uk/government/people/elizabeth-fullerton-rome>)

[Thomas Taylor](https://www.gov.uk/government/people/thomas-taylor) (<https://www.gov.uk/government/people/thomas-taylor>)

Customer Services Group

Director General

[Myrtle Lloyd](https://www.gov.uk/government/people/myrtle-lloyd) (<https://www.gov.uk/government/people/myrtle-lloyd>)

Directors

Karen Kyle – Head of Operational Delivery Profession

Richard West – Customer Services, Personal Tax Operations

James Mitton – Customer Services, Benefits and Credits Operations

Steve Long – Customer Services, Business Tax and Customs Operations

Sue Young – Customer Services, Debt Management

Richard Forster – Customer Services, Operational Excellence Strategy and Change

Richard Hawthorn – Customer Services, Operational Excellence Support Services

Bal Moore – Finance Planning and Performance

Joanna Mitchell – Human Resources

Customer Compliance Group

Director General

[Penny Ciniewicz](https://www.gov.uk/government/people/penny-ciniewicz) (<https://www.gov.uk/government/people/penny-ciniewicz>)

Directors

Richard Las – Fraud Investigation Service

Nicole Newbury – Large Business

Andy Leggett – Risk and Intelligence Service

Philippa Madelin – Wealthy and Mid-sized Business Compliance

Marc Gill – Individuals and Small Business Compliance

Mary Aiston – Counter Avoidance

Chris Southworth – Compliance Strategy Delivery

Janet Alexander – Compliance Operations Director

Alison Bexfield – Finance and Planning

Ali Layne-Smith – Human Resources

Ann Conway-Hughes – Transformation

Hitesh Patel – Race Delivery Director (cross-HMRC)

Customer Strategy and Tax Design Group

Director General

[Jonathan Athow \(<https://www.gov.uk/government/people/jonathan-athow>\)](https://www.gov.uk/government/people/jonathan-athow)

Directors

Jane Whittaker – Knowledge, Analysis and Intelligence

Adrian Richards – Knowledge, Analysis and Intelligence

Vacancy – Business Architecture

Cerys McDonald – Individuals Policy

Jon Sherman – Business, Assets and International

Vacancy – Strategic Policy into Delivery

Claire Walsh – Customer Insight and Design

Sara Hale – Policy Driven Change

Rachel Nixon – Indirect Tax (interim)

Paul Riley – Tax Administration

Rob Jones – Intermediaries

Lucy Pink – HMRC Strategies

Dan Coughlin – Human Resources

Teresa Knowles – Finance

Chief People Officer Group

Chief People Officer

[Esther Wallington \(https://www.gov.uk/government/people/esther-wallington\)](https://www.gov.uk/government/people/esther-wallington)

Directors

Hannah Watson – Director of Learning

Kate Tilley – Director of Workforce Transformation and Partnering

Simon Fryer – Director of Business Partnering

Ian Wallis – Director of People Analytics and Insight

Toni Court – Director of Strategy, Inclusion & Employee Deal

Breda O'Connor – HR Director for Chief People Officer (CPO), and Chief Digital and Information Officer (CDIO)

Chief Finance Office

Chief Finance Officer

[Justin Holliday \(https://www.gov.uk/government/people/justin-holliday\)](https://www.gov.uk/government/people/justin-holliday)

Directors

Tim Addison – Internal Audit

Ian Clarke – Financial & Performance

Cath Rollo – HMRC Shared Services

Mike Shipp – Change Assurance and Investment

Colin Cassé – Estates and Locations Programme

Patrick Whittome – Group Controller

Anna Pyshkin – CFO Finance Director

Jo Oxley – Government Banking and Payments

Nick Down – Government Banking and Payments

James Stone – Chief Commercial Officer

Dale Kidson – Commercial Director, Digital

Chief Digital and Information Officer Group

Chief Digital and Information Officer

[Daljit Rehal](https://www.gov.uk/government/people/daljit-rehal) (<https://www.gov.uk/government/people/daljit-rehal>)

Directors

Dale Kidson – Chief Operating Officer

David Swainston – Finance Director (interim)

Saghir Akbar – Head of Enterprise Platform Services

Tom Skalycz – Director of Chief Technology Office and Design

Kelly Paterson – Chief Security Officer

Nicolas Bourven – Chief Information Officer: Borders and Trade

Sarah McMann – Chief Information Officer: Customer Services

Nic Harrison – Technology Transformation Director

Aydin Sheibani – Chief Data Officer

Breda O'Connor – HR Director, CDIO

Solicitor's Office and Legal Services

General Counsel and Director General

[Alan Evans](https://www.gov.uk/government/people/alan-evans) (<https://www.gov.uk/government/people/alan-evans>)

Directors

Jo Greenidge – Personal Taxes and Corporate Services Advisory

Samantha Pullin – Litigation

Mark Wilson – Legal Operations and Business Transformation

John Evans – Business Tax and International Law

Borders and Trade Group

Director General

[Carol Bristow \(<https://www.gov.uk/government/people/carol-bristow>\)](https://www.gov.uk/government/people/carol-bristow)

Directors

Aidan Reilly – Customs Policy and Strategy

Sarah Hartley – Border Driven Change

Gill Evans – Border Services, Data and Design

Claire Dartington – Strategic Planning, Customer and Infrastructure

Julie Etheridge – Borders and Trade Programme and Operational Delivery

Transformation

Director General

[Joanna Rowland \(<https://www.gov.uk/government/people/joanna-rowland>\)](https://www.gov.uk/government/people/joanna-rowland)

Suzanne Newton

Directors:

Giles McCallum – Making Tax Digital Programme Director

Craig Ogilvie – Data Transformation Programme Director

Dan Woodrow – Director of Single Customer Account Programme

Max Hacon – Single Trade Window Director

Oliver Fisher – Portfolio Management Director

Claire McGuckin – Director for Income Tax Service Transformation

Anita Holmes – Payments & Debt Transformation Programme Director

Catherine Blair – Group Finance and Business Director

HMRC Communications

Director

Andrew Pemberton

Deputy directors

Claudine Munro-Lafon – Head of Customer Services Communications

Rachel Forster – Head of ITST Communications

Dee Cotgrove – Head of Corporate Services and Transformation Communications

Jennifer Hepker – Head of Brand and Campaigns

Martin Friar – Head of Customer Strategy and Tax Design Communications

Jon Holden – Head of Customer Compliance Communications

Ben Wilkinson – Head of Press and Digital Communications

Neil Martin – Head of Strategic Communications

Kathleen Rawlinson – Head of Borders and Trade Communications

Holly Wilkins – Head of Internal and Change Communications

Valuation Office Agency

The [Valuation Office Agency \(<https://www.gov.uk/government/organisations/valuation-office-agency>\)](https://www.gov.uk/government/organisations/valuation-office-agency) is an executive agency, sponsored by HM Revenue and Customs.

Chief Executive

[Jonathan Russell \(<https://www.gov.uk/government/people/jonathan-russell>\)](https://www.gov.uk/government/people/jonathan-russell)

Directors

Alan Colston – Chief Valuer

Toby Nerval – Chief of Corporate Services Group (interim)

Derek Thomas – Chief Operating Officer

Kirsty Wildgoose and Carolyn Bartlett – Chief Strategy and Transformation Officers (job share)

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